

Quick Fixes

For your Fountain Dispenser

My machine won't power up.

- Confirm machine is plugged in and turned on using the key
- Check cord and circuit breaker

No water comes out, but CO2 and syrup does.

- Confirm main water valve is on.
- Ensure carbonator is plugged into a working outlet

Only syrup comes out.

- Confirm main water valve is on
- Ensure filter on water line is not expired and check incoming pressure on gauge
- Ensure carbonator is plugged in and the outlet has power
 - [Video: setting up valve ratios](#)

No syrup or CO2 comes out, but water does.

- Ensure Co2 tank is on and not empty, replace if needed.
- Check syrup BIB, replace if needed.
- Clean BIB connector, valve nozzle, and diffuser, to confirm no clogs
 - videos and explanation on backside

Syrup and water come out, without carbonation.

- Ensure carbonator is plugged into a working outlet and GFI isn't reset.
- Ensure Co2 tank is on and not empty, replace if needed.
- If the CO2 tank is new, run the machine until carbonation
 - *Enough soda must be drawn out for the CO2 to recharge the system when a new tank has been installed.*
 - [Carbonator pump video](#)

Machine is making an airy sound.

- Confirm Carbonator is plugged in and outlet is operational.
 - [Video explanation](#)

One or more beverages are pouring with an excess of foam

- Ensure ice is in the dispenser and covering the cold plate. If beverage is above 38 degrees foaming will occur.
- Reduce the water flow by adjusting the left knob behind the flavor
- Calibrate the syrup ratio back to 5.5:1
 - [Video](#)