

Steps to join the DBEST chat.

How to identify good candidates for the DBEST chat.

The DBEST chat is an exclusive forum where select Service Partners who align with the attributes, ethics, and hard work as out ATEAM. In selecting good candidate for enrollment in the DBEST chat, a team member should look for:

- **Love to share their knowledge and service outcomes**
- **Are confident in their abilities, but open to learning new techniques and equipment**
- **Are conscientious and resourceful, always working to complete the project on time**
- **Are empathetic, ensuring that they listen to understand the customer's needs**
- **Are organized with their tools and detail oriented with their paperwork**
- **Have a great attitude and are a reliable, trustworthy partner**
- **Take pride in their work**

Steps for onboarding a Service Partner on DBEST chat

Step 1: Make contact with Service Partner and invite them to the DBEST chat. Ask them to download the [ZOHIO Cliq app](#) on their phone. The app is available for IOS and Android. This can be done through the above link or from their phone where they download apps.

Step 2: Once the app is downloaded, the Service Partner will have to create and verify their new account or login if they have an existing Zoho account.

Step 3: When their email has been verified, the Service Partner will follow this link to the [DBEST Chat](#) and we will be able to see their request to join.

Step 4: DBEST chat admin add new DBEST member to chat.